

## Appendix E

### Voluntary, Community, and Faith Sector Review Project Planned Cross-cutting Thematic Reviews

Organisation	Currently resourced 10/11	Resource reduction 11/12	Proposed allocation 11/12	Scope of service / service description / commissioned activity	Review Outcomes
Sefton Council for Voluntary Service (CVS)	2,904,245	2,131,207  (See appendices B1& B3)	773,038	<p>Sefton Council for Voluntary Service (CVS) was established with a borough-wide brief to assist and support voluntary, community, and faith sector activity across the borough. It is an infrastructure organisation providing a comprehensive range of support services to frontline VCF groups. This includes development programmes such as charity registration, training, funding advice, accountancy and payroll advice, and consortia development.</p> <p>CVS also facilitates VCF networks and supports gap analysis and then works with the sector and partners to develop services to meet them. CVS promotes citizen engagement and provides brokerage services for local groups and people wishing to participate in community life.</p> <p>In addition Sefton CVS is currently helping to deliver across Sefton a number of activities for the Council including:</p> <ul style="list-style-type: none"> <li>• Voluntary Community Sector Support Project</li> <li>• Sefton Equalities Partnership</li> <li>• Sefton Voices - support and improve opportunities for young people to participate in decision making at all levels</li> <li>• Providing parent Forums and linking into Sefton's Parenting Strategy</li> <li>• Safeguarding Training</li> <li>• Young Advisors are young people aged between 15 and 21 are trained and employed Regeneration Consultants who guide local authorities, housing associations and other local partners on how to engage young people in community life, regeneration and renewal.</li> <li>• Infrastructure</li> </ul> <p>Currently Sefton Council provide infrastructure and project funding to Sefton CVS of around £2.9 million via Service Level Agreements.</p>	This review will need to re-define what outcomes the Council wishes to achieve through the core infrastructure funding, and any additional services which are commissioned from the CVS.
Sefton Citizens Advice Bureau (CAB)	424,012	169,858	254,154	<p>Sefton CAB provides an information and advice service, which is free, independent, confidential, impartial; open to all and in accordance with the Citizens Advice membership requirements. The service offered by the Sefton CAB includes:</p> <p>General help is:</p> <ul style="list-style-type: none"> <li>• Diagnosing client's problems</li> <li>• Giving information and explaining options</li> <li>• Identifying further action the client can take</li> <li>• Giving basic assistance, e.g. filling in basic forms, contacting third parties to seek information.</li> </ul> <p>The service also provides a casework service i.e. taking action on behalf of service users in order to move the case on. This may include negotiation and advocacy on the service user's behalf to third parties on the telephone, by letter or face to face.</p>	This review will need to cover links to our existing welfare rights and benefits advice provided elsewhere in the Council.

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				<p>Matters covered by the CAB will include:</p> <ul style="list-style-type: none"> <li>• Welfare Benefits</li> <li>• Housing</li> <li>• Consumer / General Contract</li> <li>• Debt</li> <li>• Employment</li> <li>• Immigration / Nationality</li> <li>• Health and Community Care</li> <li>• Disability Casework</li> <li>• Casework for Young People</li> <li>• Casework for Asylum Seekers and Refugees</li> <li>• Race Equality Casework</li> </ul> <p>Providing advice to service users:</p> <ul style="list-style-type: none"> <li>• This includes establishing service user expectations and explaining what the bureau can provide, making a diagnosis about the issue(s) and identifying other related issues</li> <li>• The bureau ensures advice is independent and is provided in a non-judgemental and non-discriminatory way</li> <li>• Information is collected from the service user on which advice is based and information is provided relevant to the person and their particular situation, including any entitlement calculations</li> <li>• Options are explained to the service user including consequences and limitations applicable to their particular circumstance</li> <li>• Where possible, an objective assessment of the most likely successful remedy is given</li> <li>• The service user is assisted in identifying the most appropriate way forward, including any social policy action the service user and / or the bureau can take</li> <li>• The service user is assisted through completion of forms, making telephone calls, drafting and writing letters, negotiation on behalf of the service user and making referrals to other agencies that can provide specialist help beyond that which the bureau can provide.</li> </ul>	
"Youth & Community"	1,073,816	245,655	828,161	<p>The current funded organisations affected by this review will include, (not exclusive):</p> <ul style="list-style-type: none"> <li>• Brunswick Youth Centre</li> <li>• Gordon Youth Centre</li> <li>• Litherland Youth Club</li> <li>• Merseyside Youth Association</li> <li>• Parenting 2000</li> <li>• Plaza Community Cinema</li> <li>• Beechpark Initiative</li> <li>• Catch 22</li> <li>• Chestnut Grove</li> <li>• Christchurch Youth &amp; Community Centre</li> <li>• Gordon Youth Centre</li> </ul>	<p>There is a review underway focussing upon area delivery and cross cutting service provision across the Council and with our partners.</p>

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				<ul style="list-style-type: none"> <li>• L30 Centre (FUN4KIDZ)</li> <li>• Maghull Coffee Bar</li> <li>• Netherton Park Neighbourhood Centre</li> <li>• Parenting 2000</li> <li>• Queens Road Neighbourhood Centre</li> <li>• Sefton Play Council</li> <li>• Fernhill Centre Support (Sefton Stars)</li> <li>• St Leonards Community Centre</li> <li>• Y Kids</li> <li>• Bedford Road Community Centre</li> <li>• Home Start</li> <li>• L30 Centre (FUN4KIDZ)</li> <li>• Linacre Methodist Mission</li> <li>• Litherland Youth Club</li> <li>• Netherton Park Neighbourhood Centre</li> <li>• OPERA -</li> <li>• Queens Road Neighbourhood Centre</li> <li>• Salvation Army Bootle</li> <li>• St Leonards Community Centre</li> <li>• Waterloo Community Centre</li> <li>• Woodvale</li> <li>• Pride of Sefton Narrow Boat</li> <li>• Community Foundation for Merseyside – OPERA</li> <li>• Community Foundation for Merseyside – Beechpark</li> </ul>	
	<b>4,402,073</b>	<b>2,546,720</b>	<b>1,855,353</b>		